

SALIM ABDUL RAJAK A

SENIOR RETAIL PHARMACIST | FORMER PHARMACIST-IN-CHARGE

Al Ain, UAE | 052 754 4975 | Salim.3roses@gmail.com | DOH Licence: GP16523

Languages: English, Arabic, Hindi, Tamil & Malayalam



PROFESSIONAL PROFILE

DOH-licensed senior retail pharmacist with 16+ years of experience, including 12+ years across UAE community pharmacies and four years as a Pharmacist-in-Charge. Experienced in safe dispensing, prescription review, patient counselling, insurance processing, inventory and expiry control, purchasing, sales support, customer service, reporting, and online order fulfilment. Recognized for accuracy, regulatory awareness, calm decision-making, team coordination, and multilingual patient communication.

CORE COMPETENCIES

Prescription Review & Safe Dispensing | Patient Counselling | DOH Compliance | UAE Insurance Processing | Inventory & Expiry Control | Purchasing & Receiving | Retail Sales & Merchandising | Customer Experience | Pharmacy Reporting | Talabat & Instashop Orders

PROFESSIONAL EXPERIENCE

Pharmacist | Good Life Pharmacy, Al Ain, UAE

February 2026 - Present

Pharmacist | Hafeet Pharmacy, Al Ain, UAE

December 2023 - January 2026

Pharmacist | Al Daman Pharmacy, Abu Dhabi, UAE

March 2020 - December 2023

In-Charge Pharmacist | Ghanthoot Pharmacy, Al Dhaher, Al Ain, UAE

September 2015 - November 2019

Pharmacist | Bader Pharmacy, Al Karama, Dubai, UAE

May 2013 - June 2015

Pharmacist | Mas Medicals, Cuddalore District, Tamil Nadu, India

February 2009 - June 2012

SELECTED RESPONSIBILITIES

- Review prescriptions and dispense medicines accurately, providing clear guidance on dosage, administration, precautions, and appropriate medicine use.
- Deliver patient-focused service, respond professionally to enquiries, and resolve complaints across face-to-face, telephone, and digital channels.
- Process UAE insurance documentation, invoices, quotations, and customer requests accurately while maintaining organized operational records and reports.
- Coordinate with stores, head office, warehouse teams, and brand representatives to maintain compliant and efficient pharmacy operations.
- Manage stock checking, purchasing support, goods receiving, shelf availability, replenishment, and store or warehouse deliveries.
- Monitor product expiry dates and arrange timely returns of damaged or expired stock in line with pharmacy procedures.
- Support retail sales through customer needs assessment, ethical product recommendations, seasonal campaigns, merchandising, and product availability.
- Participate in annual stock counts and inventory verification with strong attention to detail and stock accuracy.
- Prepare and process Talabat and Instashop pharmacy orders accurately and efficiently in a fast-paced retail environment.

EDUCATION

Bachelor of Pharmacy (B.Pharm) | Thanthai Roever College of Pharmacy, Perambalur, Tamil Nadu, India

2003 - 2008