ISLAM ALAAELDIN

PHARMACIST

Dubai, United Arab Emirates | +971 55 518 6689 | islamalaa994@gmail.com

PROFESSIONAL PROFILE

DHA-licensed Hospital and Community Pharmacist with experience in university hospital and high-volume retail pharmacy settings. Experienced in inpatient medication dispensing, prescription verification, medication reconciliation, pharmacotherapy review, drug interaction monitoring, and patient counseling. Clinical exposure includes internal medicine, surgery, and intensive care. Familiar with pharmacy management systems, insurance workflows, and medication safety practices.

PROFESSIONAL EXPERIENCE

External Pharmacist | Andalusia Hospital | May 2026 – October 2026

• dispinsing medication for outpatients

. Dealing with insurance systems and requesting approvals(nextcare,AxA,Nicedier,Globmed,Metlife Alico,MedNet)

Hospital Pharmacist | Alexandria University Hospitals – El Mery, Alexandria, Egypt | Mar 2024 – October 2026

Dispensed and verified inpatient medications in accordance with hospital protocols and applicable regulations.

- Conducted medication reconciliation and pharmacotherapy reviews across internal medicine, surgery, and intensive care units.
- Provided discharge counseling to support medication adherence and the safe use of high-risk medicines.

Community Pharmacist | Al-Dawaa Pharmacies Chain, Alexandria, Egypt | Dec 2021 – Feb 2024

- Dispensed prescriptions and checked doses, drug interactions, and contraindications.
- Counseled patients on chronic conditions, including hypertension, diabetes, and asthma, and provided guidance on inhaler and glucometer technique.
- Supported prescription processing in line with insurance company agreements and regulatory requirements.

EDUCATION

Bachelor of Pharmacy | Alexandria University, Alexandria, Egypt | Jul 2016 – Jul 2021

LICENSES & CERTIFICATIONS

- DHA Licensed Pharmacist – Dubai Health Authority (Jan 2026)
- Licensed Pharmacist – Egyptian Pharmacists Syndicate (Jan 2022)

CORE SKILLS

Medication Dispensing | Prescription Verification | Medication Reconciliation | Pharmacotherapy Review | Drug Interaction Monitoring | Medication Safety | Patient Counseling | Chronic Disease Counseling | OTC Medication Sales | Pharmacy Management Systems | Insurance Claims Processing | Patient Confidentiality

TECHNICAL SKILLS

Microsoft Word, Excel, and PowerPoint; data entry; pharmacy management systems; insurance claim processing and documentation.

COURSES & TRAINING

Super Community Pharmacist Diploma | PharmAcademy | Aug 2021
Pharmaceutical Fundamentals Workshop | MERK Training Department | Jul 2020
Genitourinary System and Sexual Medicine Course | The Egyptian Society of Sexual Medicine and Surgery | May 2020
Managing Common Gastrointestinal Disorders Course | The Egyptian Association of Continuing Medical Education | Jan 2020
First Aid Campaign | Faculty of Pharmacy, Alexandria University | Jul 2018

LANGUAGES

Arabic (Native) | English (B2) | German (B2)